**MANOJ KESIREDDY**

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**PEGA Certified Senior System Architect - To obtain a Pega Developer position in a friendly environment and offer my skills in full cycle development, technical design documents, repair and performance tuning and other web-based applications.**

**Core Competencies:**

* Highly motivated IT professional, 7+ years of experience in development and implementation of customized software and web-based applications
* Over 5+ years of PRPC (Pega RULES Process Commander) experience as design developer and PRPC workflow experience.
* Experience in gathering, documenting and analysing business requirements and worked on many project methodologies like Agile / Scrum.

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| * PEGA Architecture and Development. * Business Knowledge on Finance Domain. * User interface development. * Excellent hands on experience in implementing the Activities, Flow Rules, Flow Actions, Collections, Libraries, Decision rules, Declarative Rules, Privileges, Access Group and Access Roles, Service level rules, Harness and Section Rules, Summary Views, Report Definitions, Agents, Listeners, Connectors, Services. * Business Rules Definitions. * Debugging using clipboard and tracer. * Log files analysis experience. * Excellent Communication and presentation skills along with the ability to quickly adapt to new environments and learn new technologies. * Team Player. * Results Oriented. * Agile Implementation knowledge. * Focus on interpersonal and communication. | |
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**Certification:**

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| * Certified as System Architect in PEGA. (CSA) * Certified as Senior System Architect in PEGA. (CSSA)   **Technology Proficiency:**   |  |  | | --- | --- | | * Windows Operating Systems |  | | * C, HTML5, JavaScript CSS |  | | * SQL, Oracle |  | | * PEGA BPM Solution Suite - Versions 7.1,7.2 |  | |  |

**Professional Experience:**

**Pega System Architect**

**Aflac, Colombia, SC Mar’16-Present**

**Responsibilities:**

* Worked with business analysts in defining the multi-step business process of customer service life cycle from issue creation to closure
* Involved in high level design and development of Data Model, Access Groups, Complex Process Flows and User Interface (UI).
* Developed multi-step business rules and defined process steps in PEGA.
* Configured database table mappings
* Implemented Report Definitions and Data Pages to fetch data.
* Defined project lifecycle including transition to a sustaining support model and delivering excellent service.
* Dealing with defects and resolving them.
* Executed SQL Queries, Transformation including extraction and loading of data.
* Understanding the new requirements and preparing test cases accordingly as well as perform unit testing.
* Expertise in designing and creating Work Flows, Data Classes, Rulesets, Ruleset Versions, Activities, Activity Step Methods, Harness rules, Layouts and Sections.
* Good understanding of various types of Rules such as Product rules, Integration rules, Ruleset management and associated tools such as export & import tools.
* Experience in implementation of various PRPC components like Decision Tables, Decision Trees, Validation Rules, and Declarative Expressions.
* Experience in troubleshooting & performance tuning of PRPC applications using Rules Inspector, Clipboard, Tracer, and PAL.
* Working experience with Flow Actions, Agents, Reports, Data Pages.

**Pega Developer**

**Kroger, Dallas, TX Dec’2013-Feb’2016**

**Responsibilities:**

* Interaction with Business users to understand Use Cases and requirements.
* Created High Level Class structure, Workflows and Rule sets in PEGA PRPC.
* Involved in design and development of critical enhancements and mandates.
* Involved in support and defect fixing in production environment.
* Involved in unit testing and peer reviews for the fixes.
* Implemented critical work flows part of day to day business operations the workflows are crucial to success of the system, especially considering the volume.
* Enchantments of the Existing Flows and Activities According to the Business Requirements.
* Implemented activities, methods and error handling.
* Created Correspondence rules and SLA.
* Worked with Clipboard and Tracer for troubleshooting the issues.
* Importing XSD's and WSDL's to develop connectors to communicate with external systems from business process.
* Created XML rules to generate the requests to send to external systems. And also developed parse XML rules to receive the response Involved in developing applications reports using list view and summary view.
* Involved in the Soap Service for the Service Request and WSDL deployment.
* Used RDB Method to created Database Connection and Created Web services using Connect SOAP.
* Good knowledge in Reusability and Specialization in PRPC Case Management solutions.
* Created activities to implement core business logic.

**Environment**: PEGA 7.1, CPM Framework, HTML, JavaScript, XML, DB2.

**Pega Developer**

**US Bank, Boston, MA Oct’12- Dec’13**

**Responsibilities:**

* Participated in grooming to get the requirements from the business, involved in planning to implement stories for the new enhancements.
* Involved in knowledge sharing sessions with other Development teams and gain the project knowledge.
* Design and develop front-ends in Harness, Harness-Section, and Flow-Actions.
* Created List view and summary view reports for the reporting purpose in the process commander.
* Created Activities, steps and methods like property set, page new, calling other activities for implementing core business logic.
* Intensively worked on Activities in implementing core business logic.
* Used PEGA BIX Tool to extract for reporting and migration purpose from Pega DB.
* Creation of HTML rules, Properties (Data types), Embedded Pages and Correspondences.
* Participated in meetings with DBA on improving the response times of the various queries, and the overall performance of the system.
* Configured SOAP, SQL and SOAP connectors for connecting external services.
* Involved in configuring, deploying the application and worked with Clipboard and tracer for Troubleshooting the issue.
* Used BIX (Business Intelligence Exchange) to extract PEGA BPM case data and other information from multiplier systems for advance Business Intelligence and Analyst.
* Conduct daily stand-up meetings to get clarifications and give status updates to product owner and other stakeholders.
* Good experienced Developer for defining class structure and hierarchy based on PEGA best practices and Guardrails, security based on role and privileges, configuring agents.
* Responsible for Production support, Application Maintenance, Enhancement of the existing application doing Impact analysis and DR support,
* Enable dynamic business rule using Drools, this could achieve dynamic rules management for current applications.
* Fixing of code and data related bugs in the existing application

**Environment:** PEGA PRPC 6.2 and 7, Java, JavaScript, HTML, XML, SQL Server.

**Jr PEGA Developer**

**Blue Star Infotech, Chennai, INDIA May 2009 to October2012**

**Responsibilities:**

* Designed the User Interface and identified Work and Data Model.
* Created Use Cases, Process Flows in PEGA PRPC based on Requirements
* Extensively used PEGA Clipboard and Tracer for debugging of processes developed
* Developed product rules to migrate data instances and rule sets from development to UAT & Performance environment when needed.
* Created activities, activity step methods, when rules and decision rules.
* Involved in creation of validation rules to implement business logic validation.
* Prepared user interfaces (section, harness, and flow action) for portal representation.
* End to end Integration testing of the application.
* Designed SQL connector rules to get data from the external database.
* Responsible for making release notes & workbook.
* Created High Level Class structure, Workflows while following company standards

and guidelines.

* Involved in creating new rule sets, application version and access groups.
* Developed Harness, Sections and flow actions and HTML Property rules for User Interface.
* Created activities to implement core business logic.
* Designed and developed SLA's according to the business requirements.
* Created validation rules to implement business logic validation.
* Worked on integrating Pega with external systems using Connector rules.
* Document business rules and Analyse business data.
* Prototyping of all applications prior to start of development.
* Assist with class structure design from the perspective of the business needs.

**Education:**

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| * Bachelor of Technology in Electronics and Communication – JNTUH University, India |  |